

# Elevate Desktop Application Makes Collaboration Easier than Ever

#### **ALL-IN-ONE**

Place a call, send chats and texts, share a file and start a video conference – all from one application

#### **INFORMATIVE**

See who is available, out of the office, or already on a call

#### **EFFICIENT**

Quickly find and connect with available co-workers and customers to get more done

### THE ELEVATE DESKTOP APP

Our desktop app brings essential collaboration tools together, making teamwork easier than ever. See who is available, send and receive chats and text messages, place and receive calls, share screens, start video calls and share files—all from one application. Available as a downloadable application for PC or Mac®.

#### **COMMUNICATE YOUR WAY**

Have the flexibility to use your desktop application to place and receive calls in two ways, either as a call controller for your associated desk phone or as a softphone from your PC or Mac<sup>®</sup>.

#### ONE APPLICATION FOR COLLABORATION

One place to see the availability of coworkers, place a phone call, start team chat and launch a video conference.



#### STAY CONNECTED ON-THE-GO

With the Elevate Desktop and Mobile Applications, you take your contacts, files and conversations with you—wherever you are.

Download the desktop app from our website. Log into Elevate using your company email credentials.





## ELEVATE DESKTOP APPLICATION FEATURES FOR IMPROVED COLLABORATION & PRODUCTIVITY



#### **ENTERPRISE CALLING FEATURES**

- Place and receive calls through the application using your computer and associated microphone and speakers or as a controller for your desk phone
- Place, park and transfer calls with just a click or two
- Transfer active desk phone calls to your mobile phone—without disconnecting your call
- On-screen indicator lets you know if your contracts phone is busy, before you call
- See call history on the last 90 days, includes the contact name, date and time they called



#### **TEAM CHAT AND BUSINESS SMS**

- Send and receive chats in real-time with team members (individuals and groups)
- Pin favorite contacts to the top of your list
- Mobile chat and desktop chat messages are instantly synchronized
- View free/busy/away statuses of all your contacts
- Access to full contact chat history at anytime
- Quickly get answers to questions even if you're on the phone with another
- Manage all your contacts company, customer and personal – from the Elevate Desktop App



- Launch an ad-hoc meeting with one-click
- Invite attendees from within the chat conversation
- Share your desktop, documents or applications
- Share your camera for easy video conferencing
- Use Screen Annotation to drive meeting engagement



#### FILE COLLABORATION

- View the most current version of files
- Share files easily and securely from within the mobile app
- Maintain full control over files, users, devices, and sharing activities



